

Setting your au ID

Set an au ID to access various services.

What is an au ID?

An ID that enables you to use various services. If you set an au AD in the UQ mobile portal app, you can skip entering your au ID and password for services that require entry of such information.

Main services



UQ mobile portal app



au PAY

1

If you have the UQ mobile portal app



Activate the UQ mobile portal app.

If you do not have the UQ mobile portal app



Go to the Google Play store, download the "UQ mobile portal app," and activate it.

Once you have set your au ID, you can check your remaining data and switch to data saver mode on the UQ mobile portal app. You can also easily access my UQ mobile, where you can check your monthly billing and contract details.

2

Tap [au ID] and log in.



3

Tap [許可 (Permit)].



4

If you already have an au ID Tap [OK].



If you are newly registering (set a password)

Enter your pin number and tap [次へ (Next)].



⚠️ The pin number is the 4-digit number you registered when signing your service contract.

Enter a password, and tap [利用規約に同意して次へ (Agree to the terms of use and proceed)].

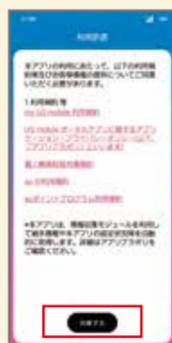


⚠️ Be sure not to forget your password.

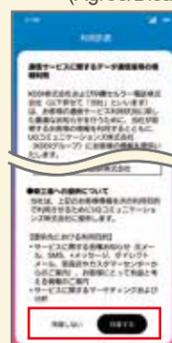
Tap [OK].



5 Tap [同意する (Agree)].



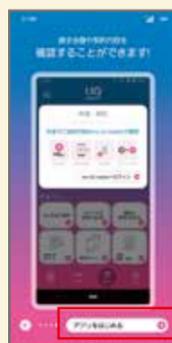
6 Scroll down to the bottom and select [同意する/同意しない (Agree/Disagree)].



7 Tap [次へ (Next)] three times.



8 Tap [アプリをはじめる (Activate the app)].



9 When you see the home screen, configuration is complete.



Ponta points

To earn and use Ponta points, you must link your au ID with your Ponta member ID.

<Access here>

au ID website: <https://id.auone.jp>

Tap [MENU] ▶ [au ID会員情報 (au ID member information)] ▶ [Pontaカードとの連携 (Link with Ponta card)], and then tap [連携 (Link)].



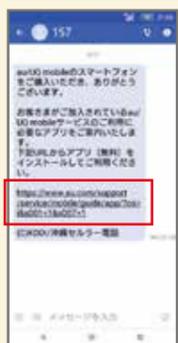
Follow the on-screen instructions to link the IDs.

How to install apps for your current au/UQ mobile services

1 You will receive an SMS notice from KDDI within two days of purchasing a device.



2 Open the notice (SMS) and tap the URL.



※ The URL is unique to you.

3 Tap [使う (Activate)] from the top down.



4 Apps not yet installed Tap [インストール (Install)].



Installed apps

Go to step 5



※ Depending on the device settings, some apps may have been pre-installed.

5 Tap [◀].



6 Tap [使う (Activate)] for the next app.



Repeat until you reach the final app.

- 4 Install.
- 5 Go back to the list of apps.
- 6 Tap [使う (Activate)] for the next app.