

Setting your au ID

Set an au ID to access various services.

What is an au ID? An ID that enables you to use various services. If you set an au AD in the UQ mobile portal app, you can skip entering your au ID and password for services that require entry of such information.

Main services



UQ mobile portal app



au PAY

- Use this QR code, or go to the App Store and search for the UQ mobile portal app.
- Tap [入手 (Get the app)] or [].
- Tap [インストール (Install)].
- Tap [開く (Open)] and activate the app.
- Tap [au ID] and log in.
- Tap [SMS送信画面へ (Go to the send SMS screen)].
- On the mail page, tap [].
 - If you are newly registering
 - If you already have an au ID
- Tap [OK].
- Enter your pin number, and tap [次へ (Next)].

The pin number is the 4-digit number you registered when signing your service contract.
- Enter a password, and tap [利用規約に同意して次へ (Agree to the terms of use and proceed)].
- Tap [OK].
- Tap [同意する (Agree)].
- Scroll down to the bottom and select [同意する/同意しない (Agree/Disagree)].
- Tap [次へ (Next)].
- Tap [次へ (Next)].
- Tap [許可 (Permit)].
- Tap [アプリをはじめる (Activate the app)].
- When you see the home screen, configuration is complete.

Go to Step 12

※Enter a password with a length of 8 to 32 digits, combining single-byte letters and numbers.

How to install apps for your current au/UQ mobile services

- You will receive an SMS notice from au/UQ mobile within two days of purchasing a device.
- Open the notice (SMS) and tap the URL.

※The URL is unique to you.
- Tap [使う (Activate)] from the top down.
- Apps not yet installed: Tap [入手 (Install)].

Installed apps: Go to step 5.
- Tap [Safari].
- Tap [使う (Activate)] for the next app.

Repeat until you reach the final app.

- Install.
- Go back to the list of apps.
- Tap [使う (Activate)] for the next app.

※Depending on the device settings, some apps may have been pre-installed.