

For customers who
signed up just for the SIM

Easy setup guide for iPhone

To enjoy UQ mobile communications, follow setup steps 1 through 3.

3 easy steps

STEP 1

Insert the new SIM card

STEP 2

Check and delete the profile

STEP 3

Set the profile

◆Points to confirm in advance◆

- Make sure that your iPhone is SIM-free or has had its SIM lock unlocked.
If the SIM lock has not been unlocked, **make sure to unlock it first.**
- The setup will be performed on the Internet. **Connect to a Wi-Fi network** to perform the setup.
- If you are transferring from other carrier with MNP, **make sure to switch your line first.**

Click to see the steps for the transfer, including how to unlock the SIM lock▶



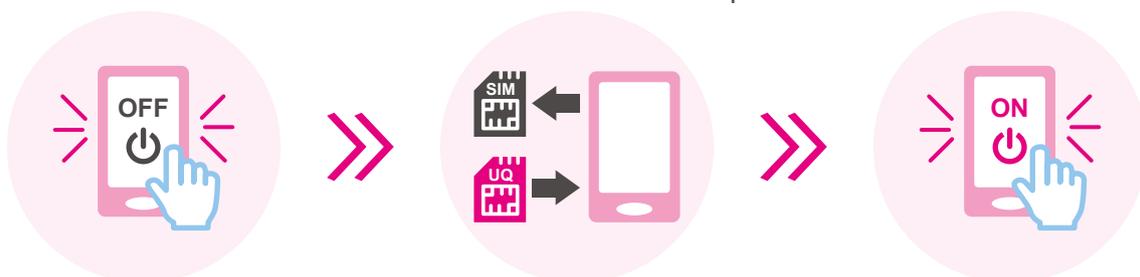
Click to see how to switch your line▶



STEP 1

Insert the new SIM card

Switch off your iPhone, take out the SIM card, insert the new UQ mobile SIM card and switch the phone back on.



※If your iPhone has a default setting, you need to perform the initial setup. Perform the initial setup before proceeding to STEP 2, following the steps shown on the screen.

※Turning on your iPhone may display a page asking you to enter your Apple ID and password. Enter the Apple ID and password registered for your iPhone.

STEP 2

Check and delete the profile

If your phone has another carrier's profile (APN), the UQ mobile profile (APN) setup cannot be completed. Make sure to check the profile on your phone.

※If you delete the other carrier's profile (APN), the emails and notes associated with the profile may also be deleted.

1

On the top page, tap on “設定 (Setup)”→ “一般 (General)”

2

Tap on “VPNとデバイス管理 (Managing VPN and device)”

3

Tap on the other carrier's profile (APN)
※If the page does not show another carrier's profile, proceed to STEP 3.

4

Tap on “プロフィールを削除 (Delete the profile)”
※If you are requested to enter the passcode, enter the passcode.

5

Tap on “削除 (Delete)” to complete deleting the profile

STEP 3

Set the profile

Follow the steps below to set up the new profile.

※Some devices do not require a profile to be set.
To find out more about if a profile needs to be set,
see “Device models whose behavior has been verified”
on the UQ mobile website.

See device
models whose
behavior
has been
verified ▶



1 Read the QR code above

2 Tap on “許可 (Permit)”

3 Tap on “閉じる (Close)”

4 Go back to the top page and tap on “設定 (Setup)”

5 Tap on “プロフィールがダウンロード済み (Profile already downloaded)”

6 Tap on “インストール (Install)”
※If you are requested to enter the passcode, enter the passcode.

7 Tap on “次へ (Next)”

8 Tap on “インストール (Install)”

9 Tap on “インストール (Install)” again

10 Tap on “完了 (Finish)” to complete the setup
※Go back to the top page and make sure you can communicate with the Wi-Fi turned off.

Setup is completed! Enjoy your smartphone life on UQ mobile!

※The screenshot is for illustrational purposes only and may vary from the actual screen depending on your OS version. ※Although the information on this flyer has been internally created and verified, it is not to say that its contents are guaranteed or supported. ※The service may not be available for some OS versions. ※The information on this flyer is up to date as of November 9, 2021.

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To find out more, ask a store staff member or visit the UQ mobile website

KDDI Corporation/Okinawa Cellular Telephone Company